

**STATE ALLIANCE FOR E-HEALTH
HEALTH CARE PRACTICE TASKFORCE
FEBRUARY 21 – 22, 2007
GRAND HYATT WASHINGTON
WASHINGTON, DC**

BIOGRAPHIES, TASKFORCE MEMBERS

THELMA MCCLOSKEY ARMSTRONG

Thelma McClosky Armstrong has over 30 years of experience in the development and management of healthcare delivery services. As director of the Eastern Montana Telemedicine Network, Thelma is responsible for the overall management of a 28-site interactive videoconferencing network providing medical and mental health services, continuing medical and higher education, administrative and telebusiness services throughout eastern and central Montana and northern Wyoming. The Eastern Montana Telemedicine Network received the 2002 American Telemedicine Association's *Presidents Award for the Advancement of Telemedicine*. This award is given annually to a program for its outstanding and lasting contribution to the field of telemedicine. Ms. McClosky Armstrong is the Past-President of the Montana Healthcare Telecommunications Alliance (MHTA) and is a member of the Board of Directors of the American Telemedicine Association (ATA).

DARLENE BARTZ

Darlene Bartz, Ph.D., is the Chief of the Human Resources sections for the North Dakota Department of Health. In this capacity, Dr. Bartz is responsible for the overall management of the Health Resources Sections, including the Divisions of Health Facilities, Emergency Health Services, Food and Lodging, and the Office of Community Assistance. Dr. Bartz is also the Coordinator and Lead Policy Officer for the Health Insurance Portability and Accountability Act (HIPAA).

HOWARD BURDE

Howard Burde is a Partner at Blank Rome, LLP, where he represents health information technology companies, health plans, and federal, state, and local governments. He routinely counsels in the following areas: health information technology, health insurance and managed care law issues, licensure, and certification and accreditation matters.

Mr. Burde's wealth of healthcare knowledge includes seven years of service with the state government of Pennsylvania. Prior to joining Blank Rome, Mr. Burde served as deputy general counsel to Governors Tom Ridge and Mark Schweiker. Mr. Burde also served as chief counsel to the Pennsylvania Department of Health.

MARY DEVANY

Mary DeVany is Manager of the Avera Telehealth Network, South Dakota, where she oversees all telehealth activities for the Avera McKennan Health System. In her current capacity, Ms. DeVany is working to establish a Great Plains telehealth Resource and Assistance Center. Prior to joining Avera, Ms. DeVany served as the state-wide telemedicine activities coordinator for the State of South Dakota.

ALLEN DOBSON

Allen Dobson, MD is Assistant Secretary for Health Policy and Medical Assistance with the North Carolina Department of Health and Human Services. As Assistant Secretary, Dr. Dobson has supported grants to enhance healthcare accessibility for underinsured and uninsured individuals who do not qualify for Medicaid, as well as grants for residency education.

Prior to becoming Assistant Secretary, Dr. Dobson was actively involved in the North Carolina health care community, such as serving on the North Carolina Physicians Advisory Group, Board of Director for the Cabarrus Community Care Plan, and Secretary/Treasurer of the Association of Family Practice Residency Directors.

WILLIAM HARP

Dr. Harp is a native Georgian and the son of a General Practitioner. He graduated from the University of Georgia and the Medical College of Georgia. He did his psychiatry residency at the Medical College of Virginia from 1975-78. Following a four-year stint in the Air Force, which included training as a flight surgeon, he returned to Richmond to pursue private practice. Prior to assuming the post of Executive Director for the Virginia Board of Medicine in January 2000, he practiced in group, solo and hospital settings in the Richmond area. During his tenure, the Board has addressed a number of issues including continuing education, physician profiling, investigation of malpractice reports, office-based anesthesia, laser hair removal, ethics, confidential consent agreements, confidential advisory letters, a change in the threshold for taking action in disciplinary matters, continuing competency and competency assessments. He is active with the Federation of State Medical Boards and has been involved with the Federation's efforts regarding continuing competency. Over the years, he has been active in professional organizations and patient advocacy groups. He has continued teaching activities with the MCV Department of Psychiatry.

EILEEN KOSKI

Eileen Koski is the Director, Informatics Research at Quest Diagnostics Incorporated. Her focus for the past few years has been the development and application of data mining and anomaly detection processes to population based data analysis. One of Ms. Koski's other areas of expertise is in the graphical display of medical information, particularly data visualization and the application of innovative graphical design to medical reports.

Ms. Koski has also been actively engaged in the HIT standards arena. Most recently she served on both the ANSI HITSP Biosurveillance and Electronic Health Record technical committees as well as the AHIC Biosurveillance Data Steering Group.

Prior to joining Quest Diagnostics, Ms. Koski worked at Columbia University for many years where her work included serving as director of operations on a large, multi-center, NIH-sponsored, randomized clinical trial, as well as the design and implementation of medical databases for numerous clinical and research applications.

JOHN MAESE

John Maese, MD is currently in private practice and serves as a consultant to the health industry. He assisted in the development and implementation of handheld devices to improve quality in resident education and evaluation at Staten Island University Hospital. He consulted with GHI to develop and implement the Staten Island eprescribing project. He is a member of the HIMSS Ambulatory Information Systems Steering Committee and is Chairman of the Ambulatory Business Integration Task Force subcommittee. He serves as Vice-Chairman of the Informatics Committee of the Richmond County Medical Society. He is a member of the Informatics

Committee of the New York Chapter of the American College of Physicians. He is board certified in a number of specialties including Internal Medicine, Geriatrics, Emergency Medicine, and Quality Assurance. He is Chairman of the New York State Patient Safety Enhancement Committee. Dr. Maese holds an academic appointment as an Assistant Clinical Professor of Medicine at SUNY-Downstate. He is the Governor of the New York State Downstate II Region of the American College of Physicians. He is past President of the Richmond County Medical Society. He is a member of the Medical Society of the State of New York's Health Informatics Task Force and House of Delegates. Dr Maese serves as a member of the Board of Directors for the New York City Health and Hospital Corporation. He has extensive experience in Internal Medicine, Emergency Medicine, Geriatrics and Performance Improvement.

HOLLY MILLER

Holly D. Miller, M.D., M.B.A is the Chief Medical Information Officer for University Hospitals in Cleveland, Ohio, where she oversees implementation of an electronic health records (EHR) system. During her 20 years as a physician and administrator, Miller served since 2005 as the managing director of eCleveland Clinic. Among her achievements were implementation and dissemination of the clinic internet system across the Clinic's main campus, family health centers, and Florida facility. She joined the Clinic in 1999 as director of the clinical internet systems.

JUDITH MONROE

Judith A. Monroe, M.D. is the Health Commissioner and Medical Director for the Indiana State Department of Health. Dr. Monroe is actively involved in Governor Daniels' INShape Indiana initiative, a program that provides statewide information on physical fitness activities, nutrition, and smoking cessation through its web site.

Dr. Monroe has traveled the state, participating in local and district meetings to promote a fit and healthy Indiana. She is a strong advocate for public and private partnerships and believes we must focus on evidence-based and outcomes driven policy and programming.

Prior to her appointment as State Health Commissioner, Dr. Monroe directed the St. Vincent Family Medicine Residency Program and Primary Care Center in Indianapolis and served as Clinical Director at Indiana University School of Medicine, Department of Family Medicine.

SARAH RATNER

Sarah Ratner is Senior Legal Counsel for CVS/Pharmacy – MinuteClinic. In this capacity, Ms. Ratner provides legal counsel and advice to MinuteClinic relating to contractual, corporate, and regulatory issues. Ms. Ratner also consults on, drafts, and negotiates agreements pertaining to ongoing and new business for MinuteClinic. In addition to these responsibilities, Ms. Ratner also provides general legal advice on various business operations and acts as a liaison with CVS/Pharmacy – MinuteClinic.

Ms. Ratner currently serves as Vice President, Deputy General Counsel, and Chief Compliance Officer for Fiserv Health, Inc., a provider of technology solutions.

ANDREW WIESENTHAL

Andrew M. Wiesenthal, MD, SM is Associate Executive Director of the Permanente Federation for Clinical Information Support. From 1983 until April 2000, Dr. Wiesenthal served as a pediatrician and pediatric infectious disease consultant with the Colorado Permanente Medical Group (CPMG). He also led CPMG's quality management program and served as Associate Medical Director for Medical Management, with responsibility for quality management, utilization management, regulatory compliance, risk management, credentialing and physician

performance, and informatics. His current work is in the arenas of development and deployment of automated medical records, decision support, and other clinical systems for all of Kaiser Permanente.

ROWEN ZETTERMAN

Rowen Zetterman, M.D., is the Executive Director of the Nebraska Medical Association (NMA) and Chief of Staff, VA Nebraska- Western Health Care System. Dr. Zetterman is also a professor of Internal Medicine at the University of Nebraska Medical Center and a Clinical Professor at the Creighton University School of Medicine.

BIOGRAPHIES, SPEAKERS

LORI BARTHOLOMEW

Lori Bartholomew has been the Director of Research for the Physician Insurers Association of America since 1993. She is responsible for the conduct of the Association's centralized risk management activities, and supervises the operation of the PIAA Data Sharing Project, a repository of data on over 240,000 medical malpractice claims and suits. During her tenure with the PIAA, she has produced a number of risk management publications based on detailed surveys of claim information, including studies on breast, colon and lung cancer, medication errors, telemedicine, meningitis, neurologic deficit in newborns and myocardial infarctions.

Prior to joining the PIAA, she was the Director of Governmental Relations and Research for the Pennsylvania Medical Society Liability Insurance Company. Lori holds a Master's Degree in Public Administration.

KRISTIN HELLQUIST

Kristin Hellquist was promoted to the Director of Policy & Government Relations in September 2004, and continues to report to the Executive Director of the National Council of State Boards of Nursing (NCSBN). Ms. Hellquist leads all NCSBN policy and local, state and federal government relations' activities and is focusing her present work on the nursing shortage and the NCSBN Nurse Licensure Compact (NLC). Preceding that, Ms. Hellquist was Associate Director of Policy and External Relations since July 2000. In that role she was responsible for both federal and state governmental activities, along with media and external relations functions for NCSBN.

Before her tenure with NCSBN, Ms. Hellquist was manager of policy development and advocacy for the American Academy of Dermatology. She was also employed at the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) as associate director for government relations and external affairs and before that as manager of board and committee activities. Ms. Hellquist began her career as a legislative analyst for Abbott Laboratories in their state government affairs/legal division.

Some of her many activities include recent appointment to the Council of State Governments (CSG) Health Capacity Task Force, election to the Board of Directors for the Council on Licensure Enforcement and Regulation (CLEAR) and an invited member of the Advisory Board for the Citizen Advocacy Center's (CAC) Practitioner Remediation and Enhancement Partnership (PREP). Ms. Hellquist is also appointed to the Government Relations Section Council of the American Society of Association Executives (ASAE) where she is in-charge of the ASAE 2004 Legislative Symposium. She is also a member of the Chicagoland Forum's (local ASAE chapter) Government Relations Committee. She is also an active member of the planning committees of the Americans for Nursing Shortage Relief (ANSR) coalition, made up of over 50 nursing and non-nursing groups, dedicated to relieving the nursing shortage

Ms. Hellquist earned her Bachelor of Arts in public relations and advertising (minors in political science and public administration) from Drake University, Des Moines, Iowa and her Masters of Science in non-profit management and health law from DePaul University, Chicago, Illinois.

BRIAN KELLY

Dr. Brian Kelly is an Executive Director in Accenture's Health & Life Sciences (H&LS) provider practice and leads the H&LS effort to grow the US Federal health practice. He also serves as the lead for Accenture's Global Electronic Health Record practice. He joined Accenture in 2003 after retiring from the US Navy Medical Corps and is focused on helping governments optimize healthcare delivery through effective business process transformation and the appropriate use of information technology. He has deployed numerous clinical IT systems at the hospital and national level.

During his twenty year career in the Navy, he held a variety of clinical (hospital-based and operational) and teaching positions, as well as providing clinical leadership within the Department of Defense in the fields of medical informatics and HIPAA.

Dr. Kelly has an M.D. from New York Medical College, an M.B.A. from George Washington University, an M.S. in Bioengineering from Clemson University, and a B.A. in Russian Pre-Med from Holy Cross College. He received his residency training in Neurology at Bethesda Naval Hospital and fellowship training in Critical Care Medicine at the University of California, San Francisco. He is an Associate Professor of Neurology and Informatics at the Uniformed Services of the Health Sciences in Bethesda, Maryland, and an Associate Professional Lecturer in the School of Business and Public Management at George Washington University.

DEB LAMARCHE

Deb LaMarche is the Program Manager of the Utah Telehealth Network based at the University of Utah. She has been with the network since its inception in 1996. Deb serves as a member of the Rural Health Association of Utah Board of Directors and the Utah Digital Health Services Commission Committee. Deb has a bachelor's degree in economics from the University of Utah.

JON LINKOUS

Jon Linkous is the executive director of the American Telemedicine Association (ATA), the largest membership-based organization in the world focusing exclusively on providing health and medical care through telecommunications technology. ATA's annual meeting and trade show are among the fastest growing in the country. The Association advocates for changes in public laws that promote the deployment of telemedicine throughout the world. As the chief staff executive of ATA, Mr. Linkous has spoken and written extensively in the U.S. and in other countries on policy issues, emerging applications and market trends affecting telemedicine. Mr. Linkous has over 20 years experience in the nation's capital working in corporate and public sectors. He served as a senior consultant with Issue Dynamics Inc. (IDI), a Washington DC consulting firm specializing in telecommunications and technology policy. While at IDI, Mr. Linkous assisted in the early formation of ATA. For five years he was a leader in the aging services community as the Executive Director of the National Association of Area Agencies on Aging. His principle interest in this position was in using telecommunications and adaptive technology to assist older Americans and their caregivers. Mr. Linkous was also involved for many years in regional planning and economic development, serving as the Deputy Executive Director of the National Association of Regional Councils and at the Appalachian Regional Commission as Director of District Programs. In his early career, he was also active in broadcast and cable television in Ohio. Mr. Linkous holds a Masters of Public Administration from the School of Government and Public Affairs at the American University in Washington, D.C. and a B.S. degree in Business

Administration from Franklin University in Columbus, Ohio with additional postgraduate work at the LBJ School of Public Affairs in Austin, Texas.

BRUCE MCINTYRE

Bruce McIntyre has been with the Rhode Island Board of Medical Licensure and Discipline since 1991 serving as its General Counsel and Acting Chief Administrative Officer. His legal expertise is in the areas of medical regulation of Physicians, Physician Assistants, Chiropractic Physicians, and the Healing Art of Acupuncture and Oriental Medicine. Additionally, he advises the Director of Health on Legal and Legislative Issues, serves as a Hearing Officer for Board of Pharmacy, Board of Nursing, Certificate of Need and other Department of Health divisions. He is a member of the Administrators in Medicine Board of Directors for the Eastern Region and has served on various committees for the Federation of State Medical Boards. He is active in civic and professional associations having served on the Jamestown, Rhode Island, Town Council and is a current member of the Rhode Island Bar Association House of Delegates. He has Chaired the Bar Association's Confidential Assistance Committee for lawyers in crisis. He chairs the Fee Arbitration Committee and the Ralph P. Semonoff Award Committee for professionalism at the Rhode Island Bar Association. He is also a member of the Bar of the United States District Court for the First Circuit and of the Supreme Court of the United States of America.

LISA ROBIN

Lisa Robin is Vice President of Government Relations, Policy and Education with the Federation of State Medical Boards (FSMB), a national non-profit association of the 70 state medical boards in the U.S. and territories, located in Dallas-Fort Worth. The FSMB employs a full-time staff of 145. Ms. Robin earned her Bachelor of Science degree from Texas Christian University.

During her 12-year tenure, Ms. Robin has been active in policy development and promulgation on issues including as telehealth, the use of controlled substances for the treatment of pain, scope of practice, professional conduct and ethics, Internet prescribing and medical practice, quality of care and maintenance of competence, office-based surgery, complementary and alternative medicine, and license portability. Through the FSMB Research and Education Foundation, she is currently developing a book for physicians on regulatory compliance policy guidelines and practical tools for prescribing opioid analgesics for pain as well as developing an online education network under the Attorney General Prescriber and Consumer Protection Grant Program. She is principal investigator for the FSMB's license portability grant program addressing licensure barriers that impede the expansion of telehealth services across state lines.

DAVID S. SZABO

David S. Szabo is a partner in the Business Department and Co-Chair of the Health Care Practice Group Nutter, McClennen & Fish, LLP in Boston, Massachusetts. His practice includes the representation of hospitals, integrated delivery systems, medical practice management companies, community mental health centers home care companies, and biotechnology companies. He has extensive experience in healthcare licensing and regulation, fraud and abuse compliance matters, managed care contracting and the structuring of joint ventures between taxable and tax-exempt entities.

Mr. Szabo has made numerous presentations on HIPAA's privacy, security, and transaction requirements, including presentations to the Massachusetts Health Data Consortium, the National Association of Health Data Organizations and the Data Interchange Standards Association. He has assisted health plans and hospitals with the implementation of a secure e-mail pilot project for the exchange of health care information on the internet and the creation of a joint venture of payors and providers for implementing HIPAA-compliant electronic data interchange. He is the co-chairman of the privacy & security subgroup of the New England HIPAA Work Group.

Mr. Szabo is a member of the Steering Committee of the Health Law Section of the Boston Bar Association and Co-Chair of its subcommittee on legislation. He is a director of the Massachusetts Chapter of the Healthcare Financial Management Association and a member of the Board of Editors of the American Journal of Law & Medicine. Mr. Szabo received his J.D. from Boston University School of Law in 1980, and graduated, cum laude, from the University of Rochester in 1977.